

CHAMPLAIN VALLEY

PLUMBING & HEATING

Plumbing & Heating

802-453-2325

125 Monkton Road

Bristol, VT 05443

EXCEPTIONAL SERVICE

At Champlain Valley Plumbing & Heating, we pride ourselves on being a whole home service provider. For all of your plumbing and heating needs, we have you covered. We provide plumbing and heating service and installation. Whether the job is big or small, we are the professionals to call. Call us today to experience the Champlain Valley Plumbing & Heating difference.

Fuel

802-388-4975

185 Exchange Street

PO Box 723

Middlebury, VT 05753

Burner Service Plan ~ \$349

— Includes —

ANNUAL TUNE-UP

- Inspect, vacuum (if necessary), and clean oil burner and combustion area.
- Lubricate motors and bearings.
- Inspect to base of chimney.
- Replace burner nozzle and oil filter cartridge.
- Inspect controls and adjust for maximum performance.
- Adjust burner for most efficient fuel/air ratio to assure efficient combustion.
- Analyze flue gases for carbon level and percentage of CO₂ content to assure clean exhaust gases.
- Annual tune-up is scheduled for weekdays. It is the customer's responsibility to schedule their appointment.
- **After the initial cleaning, services not covered by this plan are to be charged at prevailing rates.**

SAFETY INSPECTION

Our technicians will conduct a safety inspection of the heating system based on manufacturer's recommendations and industry best practice.

EMERGENCY SERVICE

Rest assured if your system needs unplanned repair that we will be there for you. Emergency Service is available 24 hours a day, 365 days a year. **Emergency Service means no heat, a serious fuel leak, or other harmful situations.**

50% DISCOUNT ON PARTS AND LABOR

Parts and oil filters normally included with the tune-up are free with the Plan. Heating system parts (listed below) and labor will be discounted at 50%. This does not apply to any repairs required to qualify for the plan, a system replacement, oil tank replacement or a power venter installation or repair.

COVERED PARTS LIST

- Aquastat (1)
- Ignition Transformer
- Nozzle
- Nozzle Lines
- Nozzle Adapter
- Blower Motor
- Burner Coupling
- Burner Fan
- Burner Motor
- Delayed Oil Valve
- Oil Filter
- Cad Cell Eye
- Circulator
- Circulator Relay
- Draft Regulator
- Pump Couplings
- Electrodes
- End Cones
- Thermostat (standard)
- Transformer
- Fan/Limit Control
- Fan Belt & Pulleys
- Fan Bearing
- Fuel Pump
- Pressure & Temperature Gauge
- Primary Control
- Relief Valve
- Zone Value (1)



The customer's signature below shall constitute acceptance of these terms and conditions. Any previous account balance with Champlain Valley Plumbing & Heating, Inc. (CVPH) **MUST** be paid in full prior to contract approval. CVPH shall be deemed to accept these terms and conditions only after approval occurs under paragraph 1 of the General Conditions & Exclusions of the Plan. Please return this top portion, along with your payment.

Customer's Printed Name: _____

Customer's Phone: _____

Customer Address: _____

Physical Address (if different): _____

Customer Signature: _____ Date: _____



**Our team in Bristol looks forward to serving you.
Let us keep your system maintained
and running efficiently.**

Payment Due at Time Contract is Signed
Champlain Valley Plumbing & Heating, Inc.
125 Monkton Road • Bristol, VT 05443
802-453-2325 • Fax: 802-453-6365

EQUIPMENT INSTALLATIONS/PLUMBING SERVICES

Installations— Installing a new heating or air conditioning system is a great way to help you save money. If your system is greater than 15 years old, you should strongly consider a new installation. New system installations generally have a very quick pay back period for homeowners. In many cases, a new system may cut down your bills by 30% annually! A new system will not only help you save on energy costs, but it will also ensure greater comfort and security, fewer service calls, and increased value of your property! We install high quality furnaces, boilers, and burners by manufacturers like ThermoPride®, Buderus®, and Riello®.

Renovations—If you are in the process of renovating your home, call on us for all of your plumbing needs. From bathrooms and kitchens to outdoor projects and more, we have the knowledge and tools to assist you.

Service & Emergency Service—If part of your plumbing system is not working correctly, we can fix it! Emergency Service requires additional charges, so if the service can be planned, it will be more efficient for us and less expensive for you. Nonetheless, we are there if something unexpected goes wrong!

SERVICE PLAN—GENERAL CONDITIONS & EXCLUSIONS

The Plan is available to Champlain Valley Plumbing & Heating, Inc. (CVPH) customers who purchase their fuel oil and all heating system services from us during the term of the service and whose payments are in accordance with our payment and credit terms. The Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the agreement shall be for a period not to exceed one year from **October 10, 2021 through October 10, 2022**. Late entry does not constitute any break in agreement pricing. It is the customer's responsibility to renew this agreement following expiration—and to schedule their tune-up appointment. The Plan automatically terminates if the customer no longer purchases all of its heating oil from CVPH. No credit will be issued if the Plan is cancelled before the expiration date.
2. Repairs or services not covered by the plan will be performed and charged to the customer at prevailing rates. This includes system replacement, oil tank replacement or a power venter installation or repair.
3. The Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect including, but not limited to, failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, air in baseboards, debris buildup in the air or venting system, and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repair, or replacement of parts or components caused by Acts of Nature, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Service.
4. CVPH will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. CVPH will be not be liable for any damages arising from a delay or failure to provide service due to conditions beyond our control, such as Acts of Nature, labor disturbances or strikes; unavailability of mechanics, or parts; failure or interruption of customer's electricity; inaccessibility of the heating system; storms, floods, or other severe weather conditions; or government law or regulations.
5. The Plan covers a 50% discount on heating system parts and components listed. The Plan does not cover environmental clean up, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure.
6. The Plan at price quoted is for ordinary heating systems that fire at a rate up to 2.5gph.
7. Low pressure, rotary-type, LP, steam, wood/oil combination, and System 2000® by Energy Kinetics® units do not qualify for the plan.
8. When it is no longer practical to continue servicing customer's equipment, due to age or obsolescence, CVPH will upgrade the customer's equipment (with customer's approval and at the customer's expense) which will continue this agreement. The 50% Discount does not qualify for these upgrades.
9. Customer agrees to release and hold CVPH harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended. Customer agrees that CVPH shall not be liable for any incidental, special, or consequential damages incurred by customer or by third parties, including environmental clean-up costs.
10. In the event that the residence is sold, the Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from CVPH.
11. Amendment and Cancellation. We may amend or change the terms of this agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this agreement at any time. Your termination of this agreement will not affect any of our rights or your obligation arising under this agreement prior to termination.